

From: Amazon Go amazon-go-support@amazon.com
Subject: Message from Amazon Go Customer Service
Date: January 29, 2018 at 12:05 PM
To: simona.lam@classmethod.ca



Message From Customer Service

Hi Simona,

This is Liz from Amazon Go Customer Service. I'm sorry to hear the bottle was heavier than expected.

You've removed the item from your receipt so you won't be charged for it. Your new receipt total is \$10.79

We look forward to seeing you again soon.

Liz H.

Amazon Go

Thank you for your inquiry. Did I solve your problem?

Yes

No
